

IMAGETREND LICENSE MANAGEMENT™

Process Licenses from Start to Finish

License Management helps EMS, fire and government agencies manage the licensing process from start to finish. Self-service features make it possible for applicants to apply online for new licenses or renewals.

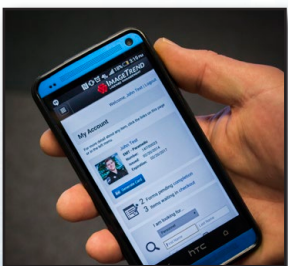
Streamline the Licensing Process

As a scalable and configurable solution, License Management can be applied for a variety of uses, including managing the full licensing process for healthcare personnel, agency vehicles, and EMS or fire services. License Management is also used to manage inspections and electrician licensing - the possibilities are endless. System administrators can track every step of an applicant's process, including payment and delivery. Automation and self-service features reduce staff workloads to save your agency time and money.



Enhanced Capabilities of License Management

- Manage your full roster of inspections, including scheduling, correspondence, checklists and more
- Utilize real-time National Registry of EMTs (NREMT) certification verification
- Offer self-service applications, including initial, renewal, reinstatement and reciprocity
- Accept payments online for licensing fees using your preferred payment provider
- Track details about all licensed entities, from demographic and background check information to service areas or vehicle insurance policy details
- Simplify correspondence with templates and the ability to automatically send and track correspondence
- Stay aware of profiles that may need extra attention with automatic alerts



Improve User Experience with the Public Portal

Applicants can use the public portal to apply for any license your organization manages, submitting everything from forms to payment online and allowing you to review, approve or flag applications automatically based on your own configurable workflow. Automated correspondence can be associated with any step in the application process, from reminding users that their license needs to be renewed to letting them know when key steps are completed. Additionally, the public portal of License Management provides an easy way for the public to verify credentials and license status.

IMAGETREND LICENSE MANAGEMENT™

Record Provider Training

Collect comprehensive training record information, including class topics, rosters, completion status and test scores. Reduce administrator workload and automatically identify licensees who are eligible for renewal.

Workflow

Manage workflows for each license as well as everyday tasks, creating an automated system that supports your office's needs. Let the system automatically send emails, create alerts, update statuses and import information at the designated times so your staff can focus on important priorities rather than monotonous data entry.

Design Integrated, Responsive Application Forms

Administrators can build applicant forms for each license with the easy-to-use, WYSIWYG Form Builder. Connect standard data points directly to the applicant's profile to easily update your core records, or build custom questions to suit your exact. Take advantage of powerful advanced functions including conditional questions, per question validation and integration into your license workflows.

Integrate with ImageTrend Elite™

Connect your License Management system with your ImageTrend Elite system to share personnel, service and vehicle license and demographics information between the systems, streamlining the process of keeping information current. Single sign-on functionality allows personnel to sign in to ImageTrend Elite through the public portal with a single click.



IMAGETREND®
CONNECT

Join us at our annual Connect User Conference!
Connect with industry leaders and peers nationwide.
More information: ImageTrend.com/Connect