

REVENUE SERVICES™

Complete Revenue Cycle Management

The ImageTrend Revenue Services™ Team provides professional billing services to manage the complete revenue cycle for EMS agencies and fire departments. Our services leverage the power of our Billing Bridge® software, run by an experienced team of billing professionals. Track patient care episodes and manage the billing process from charge capture to final payment of a balance, all in a hands-off approach.



High Visibility and Transparency

View real-time, 24/7 financial status via dynamic dashboards with the ability to run standard reports any time you need them. Full access to the health of your agency provides you with your financial summary, aging reports, financial statistics and other details delivering the data needed to make the best decisions



Convenient Patient Gateway

With MyEMSCare™, patients can login to an online gateway to make payments and complete surveys.



The Details Matter

An ImageTrend Account Advisor connects with you monthly after implementation and oversees the revenue recovery process from the time the patient or fire data is imported through payment receipt - and everything in between.

Team of Experience

ImageTrend's professional staff include:

- Certified Ambulance Compliance Officers (CACO)
- Certified Ambulance Documentation Specialists (CADS)
- Certified Ambulance Coders (CAC)
- Account Advisors with exemplary response times

Revenue Services Include:

- Insurance billing
- Self-pay billing
- Collection submission
- Account management
- Payer forecasting details
- Clean claim processing



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Security

The multi-tiered security module incorporated into this application meets HIPAA guidelines and has been reviewed and approved by HIPAA officers of various organizations. The reporting and auditing functions of the application's procedures allow for complete safeguarding and immediate notifications of any attempted breaches. This provides for data access only through assigned permissions and ensures that only those intended see their data and can access it for reporting. Our audit process includes annual external SOC 1 type II Audits and automated and manual internal monthly audits.

7 STEPS TO SUCCESS



“ The billing solution that we were using before ImageTrend Revenue Services didn't allow us to do much with our data once it was entered in the system, and because of that we didn't have much awareness or insights into our billing cycle. We have almost doubled our return rate from before and we're seeing a notable increase in revenue coming in – a huge improvement! ”

– Mike Thuirer, Fire Chief



For more information, contact ask@imagetrend.com

