

Refine Quality Processes, Drive Better Outcomes

ELITE CQI™ MODULE

Gain greater control and transparency of the review of quality care and performance with ImageTrend Elite's Continuous Quality Improvement (CQI) module included with ImageTrend Elite for EMS and Fire. Each reviewer and incident have their own status, allowing administrators to track each throughout the review process.

Synchronized Review across EMS and Fire

The module provides the same CQI functionality in Fire as in EMS. This allows for consistent review and reporting across both services, as well as facilitates better data collection, consistency, and improved service delivery.

Agency Driven Quality

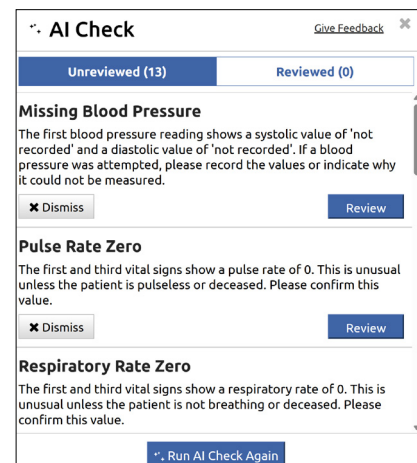
Questions developed by your agency or department are used to prompt reviewers during evaluation of the incident. When an issue is discovered, the reviewer can send messages to pertinent crew or other users for resolution.

Example Questions

- Initial cardiac rhythm noted?
- Termination of resuscitation noted?
- Spontaneous circulation noted?
- Defibrillation initiated in appropriate time frame?
- Narrative entered and complete?

AI Assist: Real-Time CQI

Real-time incident review helps providers catch documentation errors before submission, improving accuracy and reducing rework. Elite leverages AI to provide real-time guidance while documentation is being completed, including conflicting information across fields, mismatches between fields and the narrative, and timeline issues.



AI Check Give Feedback

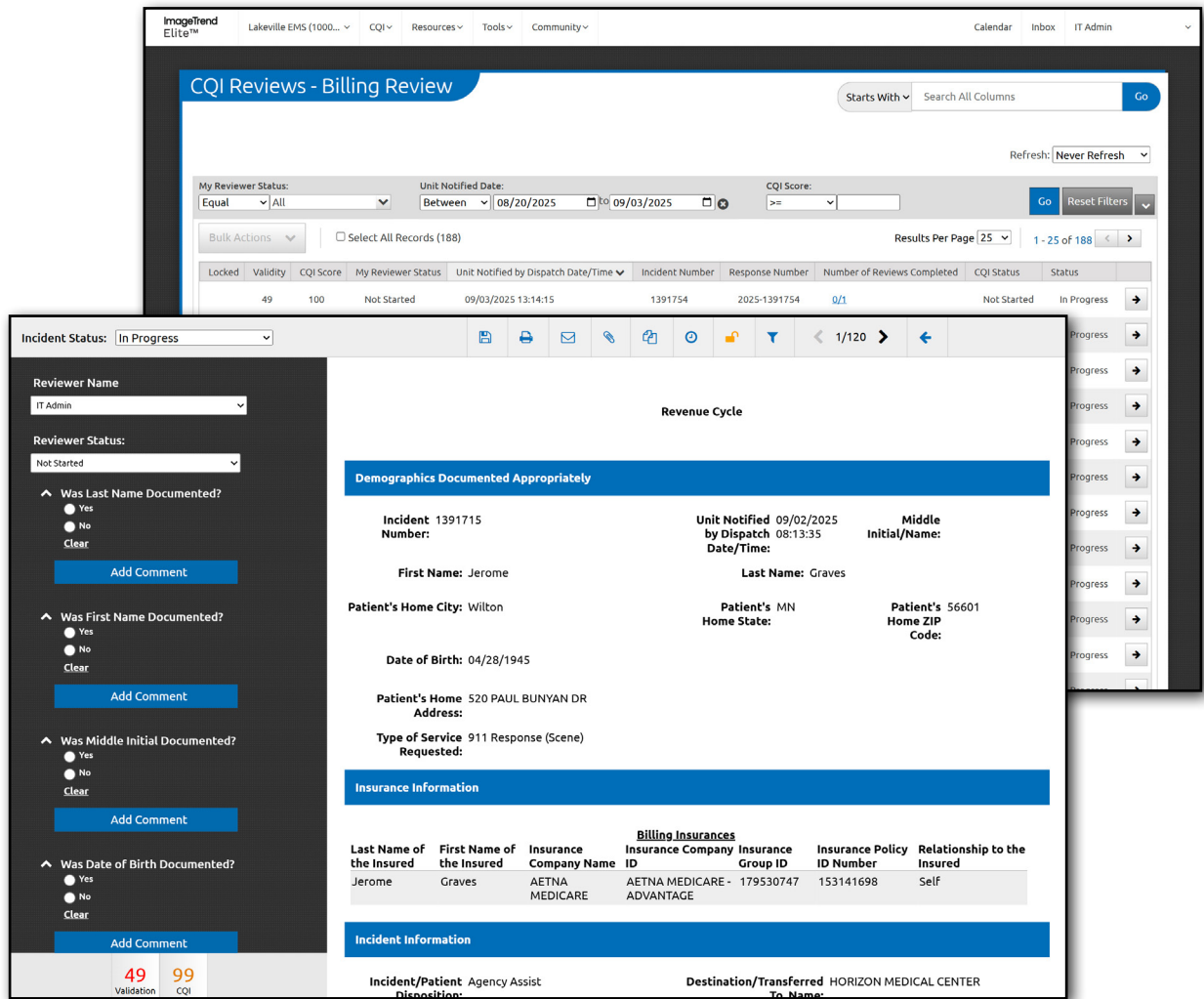
Unreviewed (13) Reviewed (0)

Missing Blood Pressure
The first blood pressure reading shows a systolic value of 'not recorded' and a diastolic value of 'not recorded'. If a blood pressure was attempted, please record the values or indicate why it could not be measured.

Pulse Rate Zero
The first and third vital signs show a pulse rate of 0. This is unusual unless the patient is pulseless or deceased. Please confirm this value.

Respiratory Rate Zero
The first and third vital signs show a respiratory rate of 0. This is unusual unless the patient is not breathing or deceased. Please confirm this value.



Revenue Cycle

Demographics Documented Appropriately

Incident Number: 1391715 Unit Notified by Dispatch Date/Time: 09/02/2025 08:13:35 Middle Initial/Name: [Blank]

First Name: Jerome Last Name: Graves

Patient's Home City: Wilton Patient's Home State: MN Patient's Home ZIP Code: 56601

Date of Birth: 04/28/1945

Patient's Home Address: 520 PAUL BUNYAN DR

Type of Service Requested: 911 Response (Scene)

Insurance Information

Billing Insurances						
Last Name of the Insured	First Name of the Insured	Insurance Company Name	Insurance Company ID	Insurance Policy Group ID	Insurance Policy ID Number	Relationship to the Insured
Jerome	Graves	AETNA MEDICARE	AETNA MEDICARE - ADVANTAGE	179530747	153141698	Self

Incident Information

Incident/Patient Disposition: Agency Assist Destination/Transferred To Name: HORIZON MEDICAL CENTER

Validation: 49 CQI: 99

CQI Forms

Because only portions of the form are displayed for reviewers in a read-only format, they can focus on just the necessary information to complete their task which both saves time and minimizes exposure of sensitive patient data.

CQI Score

The CQI score, visible on a CQI review, uses the module's rules and the incident data to indicate if the incident fulfilled performance measures. For example, the rules can assign scoring based on whether a 12 lead was done within 10 minutes of on scene time.

