

NERIS TRANSITION CHECKLIST

For Fire Departments

ImageTrend is here to help you navigate the transition to NERIS, one step at a time.

NERIS was developed to modernize fire incident reporting, improve data accuracy, and enhance decision-making across the fire service. Built through collaboration with technical experts, industry leaders, and public safety partners, it represents the next evolution in national fire data.



As a NERIS V1 Compatible vendor, ImageTrend is fully equipped to support your agency with seamless API integration, improved interoperability, and streamlined data management.

Use this checklist to prepare your agency for a successful transition with ImageTrend Elite.

1. Pre-Transition Steps

- Review and update Agency Locations to include physical addresses
- Ensure the Agency Location designated as your agency Headquarters includes a mailing address

2. Configuration & Demo Testing

- Review the Step-by-Step Transition Guide in ImageTrend University
- Consider the optional paid training series (two 2-hour webinars) for hands-on assistance, if needed
- Activate NERIS in a Demo Agency in Elite
- Import the Deploy NERIS Form and National (NERIS) Validation Rules from the Library
- Begin NERIS run form configuration at the System Level
- Create Preset Values, Supplemental Questions, local Validation Rules, and Local Visibility Rules for new fields, if applicable
- Test user workflows within the Demo Agency



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3. Training & Resources

- Attend monthly [Client Connection calls](#)
- Provide training to field personnel
- Explore [additional NERIS insights and updates](#) from the ImageTrend Resource Center

4. Reporting & Submission Readiness

- Understand your state's reporting timeline and NERIS transition plan
- Identify triggers and workflows for incident submission

Pro Tips

- NERIS supports up to three incident types per report.
- CAD reconfiguration needs are still being evaluated as part of the NERIS transition.
- Secondary schema development will begin in 2026.
- Your agency can go live in 2025 or wait until 1/1/2026, state dependent.
- Agencies will be able to activate NERIS in demo environments starting mid-summer 2025.

Need help or have questions? Visit www.imagetrend.com/neris-fire-reporting or contact your ImageTrend representative.

Let's make the transition smooth—together.

