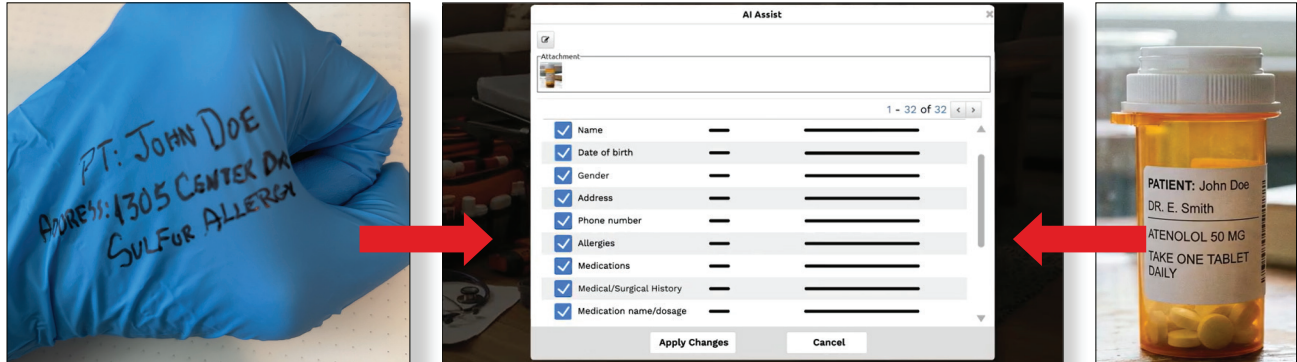


Faster Documentation, Improved Review, Better Data

ELITE SOFTWARE PLATFORM WITH AI ASSIST



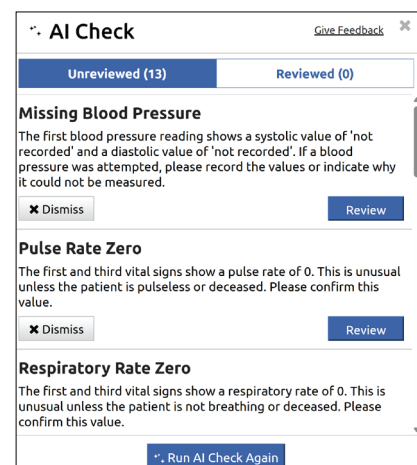
Faster EMS documentation and a more provocative approach to CQI is here. Elite's AI Assist reduces time on task, improves data quality, and collects more data. Plus, real-time incident review helps providers catch documentation errors before submission, improving accuracy and reducing rework.

With AI documentation, crews can quickly capture patient documentation, dictate key details in real time, and use image capture for facesheets, medicine labels, and more. Real-Time AI review reduces manual CQI review, allowing administrators to focus on the cases and issues that matter most.

The result is a better end-user experience with less documentation fatigue and more time to focus on patient care.

Benefits of Elite's AI Assist

- **Voice Dictation:** Quickly dictate patient demographics, complaints, medical history, vital signs, procedures, medications, narrative, and more with voice-to-text.
- **Smart Image Recognition:** Capture data instantly from facesheets, prescription bottles, medication lists, blood packaging, IDs, discharge summaries, and other healthcare documents.
- **Verification for Accuracy:** All data is clearly displayed for crew review, ensuring accuracy & providing audit trails for tracking.



AI Assist gives your crews & providers confidence that reports are more accurate, completed faster, & require less time on tasks. By streamlining data capture & reducing documentation effort, your organization can focus on what matters most—delivering better care & improving patient outcomes.

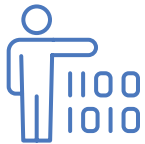


RESPONSIBLE AI PRINCIPLES

Innovation with Integrity: AI that Empowers, Never Replaces

At ImageTrend, we view Artificial Intelligence (AI) as a tool to lighten workloads and improve efficiency, but never at the expense of security, transparency, or choice. Every AI capability in our products is optional, giving each organization full control over if and when they put it to use.

AI holds enormous potential to transform the prehospital space. Yet, meaningful progress can only happen when the technology is developed with responsibility at its core. For that reason, ImageTrend's AI strategy is anchored by four guiding principles:



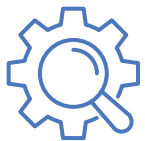
1. Human-in-the-Loop (HITL)

- AI is designed to augment, not replace human decision-making. People remain in control through setup, testing, verification, and feedback.



2. Privacy & Security

- AI features meet the highest standards of data protection, including HIPAA compliance and SOC-2. All data stays within ImageTrend's secure hosting environment and is never shared with third parties.



3. Accountability

- We take responsibility for every AI system we deploy. Continuous monitoring and auditing ensure AI functions as intended, and discrepancies are resolved quickly.



4. Fairness

- Our AI is built to avoid bias and ensure fair, equitable outcomes across decision-making processes.

Key Features

- No PII or PHI ever leaves ImageTrend's infrastructure (including Microsoft Azure).
- Audio files, text prompts, and images are subsequently deleted.
- Data is never used to train public AI models.
- Users are never directly chatting with AI—a layer of protection is always in place.

