

IMAGETREND EMS & FIRE

2025 HIGHLIGHTS

Strengthening intelligence, compliance, and operational efficiency across emergency response

EMS Highlights

- **AI-powered documentation** that speeds up charting and improves accuracy
- **LIFEPAK 35 integration** for device connectivity
- **NEMSIS critical patch** for compliance
- **Advanced reporting capabilities** with biospatial analytics
- **Faster, more powerful reporting** with Next Gen Report Writer enhancements
- **Stronger billing tools** including prebilling automation, automated facility sync with your Elite platform, invoice speed improvements, payer management, and robust customizable denial reporting
- **Improved scheduling** with mobile optimization, two-way SMS, automated callbacks, accrual calculations, filtering, and templates
- **Enhanced licensing & credentialing** for easier compliance and workforce oversight



Fire Highlights

- **NERIS transition leadership** ensuring agencies stay compliant
- **Visual Pre Plans integration phase 1** for better situational awareness with ongoing plans in 2026
- **AI-powered documentation** that speeds up charting and improves accuracy

Unified Platform Value

- Significant time and efficiency savings through automation and AI
- Stronger intelligence powering clinical, operational, and command decisions
- A more connected ecosystem across reporting, analytics, billing, and workforce tools
- Continued investment supporting a modern, compliant, end-to-end emergency response platform

