

Emergency Response Software Solutions For Military Fire, EMS and Healthcare

Modernize your mission-critical operations.

ImageTrend helps military organizations capture, connect and act on Fire, EMS and healthcare data digitally, automatically and in real time. Our proven technology supports incident response, patient care documentation, EMS-hospital interoperability, reporting and operational intelligence—helping teams eliminate administrative burden, gain complete visibility across installations and make faster, more informed decisions.

PRE-INCIDENT

Scheduling

Automated shift and workforce management.

Visual Pre Plans

Access critical building data instantly.

License Management

Streamlined licensing and compliance management.

Permits and Inspections

Manage fire codes, permits, and violations.

Community Health

Proactive care for low-acuity patients.

INCIDENT

AI-powered ePCR Incident Reporting

Efficient EMS patient documentation.

Fire Incident Reporting

Simplified NERIS fire reporting.

Fire-Based EMS Incident Reporting

Integrated fire and EMS documentation.

Critical Care

Interfacility and high-acuity transport reporting.



POST-INCIDENT

Unified Analytics

Transform data into actionable operational intelligence.

CQI

Improve care with performance tracking.

Billing

Accurate claims and reimbursement processing.

Investigations

Capture evidence and analyze fire causes.

HEALTHCARE INTELLIGENCE SYSTEM

Carelytics for MTFs

Real-time, automated EMS-hospital interoperability and transport pattern visibility.

Reporting Solutions

Hospital data reporting and compliance.

Patient Registry

Data management for trauma centers.

FAST FACTS

- Over 20,000 agencies across the nation rely on ImageTrend.
- 40+ U.S. states served, plus international customers.
- Trusted by Level I and Level II Trauma Centers, plus more than 750 hospitals nationwide.
- 33% of ImageTrend employees are former firefighters, EMS and healthcare professionals, and veterans.
- 96.5% customer satisfaction rating.

DIFFERENTIATORS

- Configurable solutions that can be adapted to your installation's operational needs.
- Built to scale - from single facilities to multi-site and statewide systems.
- An integrated operating system for Fire, EMS, and Hospital workflows.
- Proven customer implementation, support and resolution.

RECOGNITIONS & AWARDS

- 2025 EMS World Innovation Award Winner - ImageTrend AI Assist.
- CAL FIRE Partnership Award - honoring collaboration that improved CAL FIRE's statewide data ecosystem (2025).
- 2025 SOC 2 Type 2 and HIPAA/HITECH Compliance Certification



Federal Cloud Readiness



ImageTrend is listed on the FedRAMP Marketplace through Project Hosts' Azure Platform as a Service offering and is pursuing FedRAMP High and DoD Impact Level 4 alignment to support federal cloud security requirements.

ImageTrend is proud to be the nationwide vendor of EMS and fire reporting solutions for the United States Navy.

Ready to turn data into intelligence, simplify operations and improve emergency response?

Schedule your demo today: www.imagetrend.com/schedule-a-demo/

